



## Come join us as we highlight **"ITIL in Government"**

Our Featured Speaker is Mr. Patrick Quain  
Assistant Director of the Information Services Division (ISD)  
Chief Information Officer

Mr. Quain will be sharing his experience with ITIL in Government.  
The discussion will be followed by a Panel of Experts discussing Change  
Management in a facilitated Question and Answer Session

**WHEN:** February 12, 2009 from 1:00pm – 4:00pm

**WHERE:** Arizona Department of Administration  
100 N. 15<sup>th</sup> Avenue, Suite 300 A, B and C  
Phoenix, Arizona 85007

Visit the ADOA at <http://isd.azdoa.gov/> for information on the ADOA ITIL initiative

**\*\*Meeting Location / Directions on reverse\*\***



**Sponsored by:**



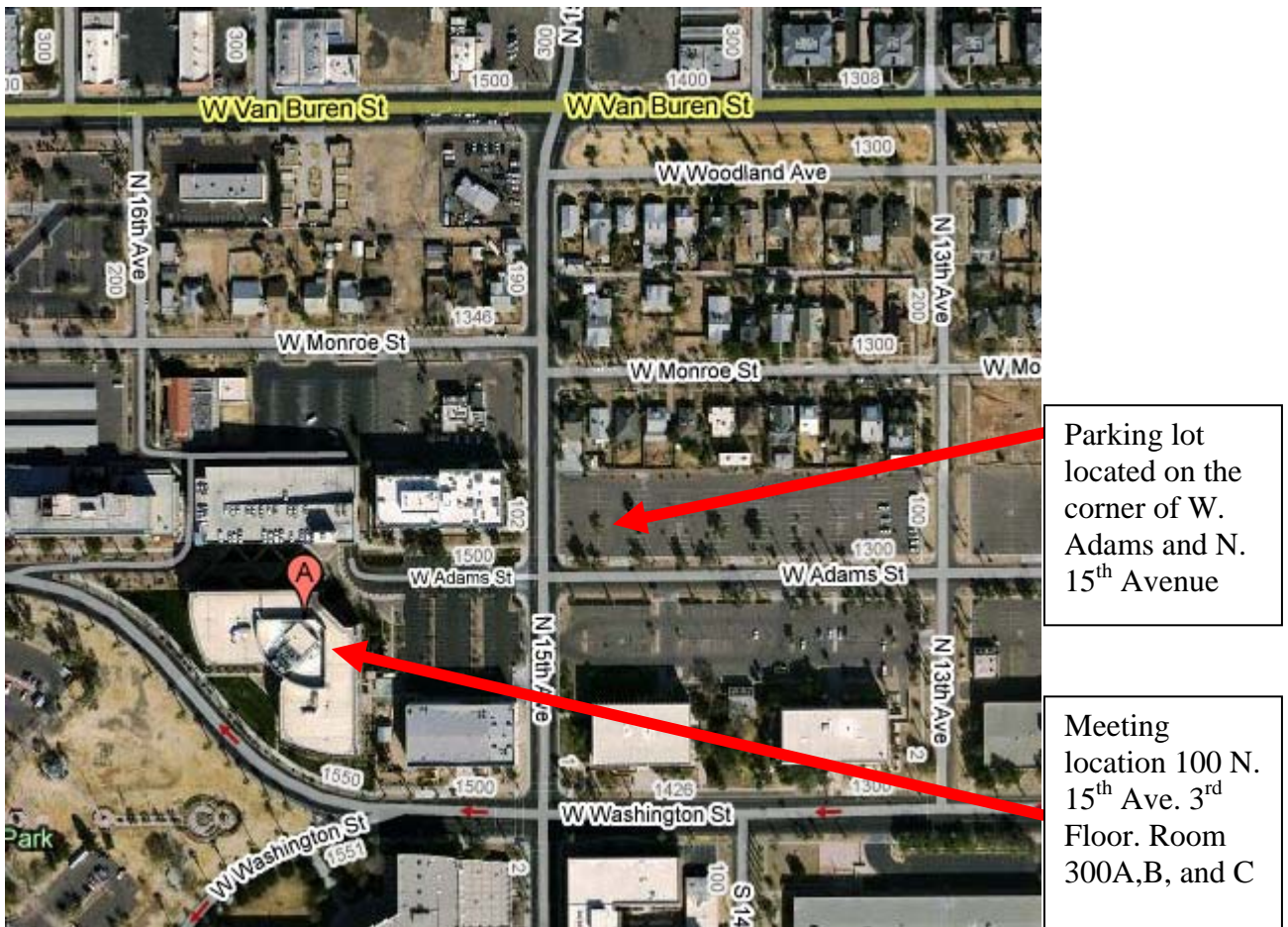
BUILT  
ON SERVICE™



# "ITIL in Government"

itSMF – Local Interest Group  
February 12, 2009  
1PM to 4PM

Meeting Location:



<http://maps.google.com/maps?f=q&hl=en&geocode=&q=100+N+15th+Ave,+Phoenix,+az+85007&sll=37.926868,-95.712891&sspn=44.695815,78.75&ie=UTF8&ll=33.449598,-112.092669&spn=0.006051,0.009613&z=17>